



U.S. VOLUNTARY OVER-THE COUNTER MEDICINES RECALL IMPACTS SELECTED PRODUCTS IN CANADA

Markham, ON (April 30, 2010) – Today, McNeil Consumer Healthcare, Division of McNEIL-PPC, Inc., in consultation with the U.S. Food and Drug Administration (FDA), announced a voluntary recall of certain over-the-counter (OTC) liquid products manufactured in the United States.

In Canada, the impact is limited to all lots of Children’s MOTRIN® and Infants’ MOTRIN® liquid suspension products and Children’s TYLENOL® Cough & Runny Nose liquid suspension only. No other Canadian product is impacted.

Questions and Answers:

Q1: Why is McNeil Canada initiating this recall?

A1: In consultation with Health Canada, McNeil Consumer Healthcare (Canada), Division of Johnson & Johnson Inc., is voluntarily recalling Children’s MOTRIN® Oral Suspension and Infants’ MOTRIN® Concentrated Drops products and Children’s TYLENOL® Cough & Runny Nose Oral Suspension only. The company is taking this precautionary action because these products may not fully meet the required manufacturing specifications.

Q2: Is it safe to use the products?

A2: This recall is not being undertaken on the basis of adverse medical events. While the potential for serious medical events is remote, parents and caregivers should discontinue use of these recalled products. If you are not sure about alternative pediatric health treatment options, you should talk to your child’s healthcare provider. Remember, you should never give drug products to infants and children that are not intended for those age groups as this could result in serious harm.

Q3: What should I do if I have given this product to my child or infant?

A3: This recall is not being undertaken on the basis of adverse medical events. However, as a precautionary measure, parents and caregivers should not administer these products to their children. If you have any health concerns, we recommend that you contact your child’s healthcare provider.

Q4: What should I do if I have the product in my home?

A4: You should discontinue use of these products and dispose of them. For information on disposing of over-the-counter medications, please go to www.smarxtdisposal.net. If you have any health concerns, we recommend that you contact your child’s healthcare provider.

Q5: Are Infants’ and Children’s TYLENOL® products affected in Canada?

A5: Only Children’s TYLENOL® Cough & Runny Nose liquid suspension products are impacted. No other Canadian Infants’, Children’s or Adult TYLENOL® products are impacted.

Q6: Are chewable or solid formats impacted?

A6: No. No chewable or solid formats products are impacted.

Q7: Are Adult MOTRIN® products impacted?

A7: No. Adult MOTRIN® products are not impacted.

Q8: Are any Adult TYLENOL® products impacted?

A8: No. Adult TYLENOL® products are not impacted.

Q9: Why is the list of products impacted in Canada different from the list of products being recalled in the United States?

A9: The impacted liquid products were manufactured in a Fort Washington, PA facility. There are 11 liquid products that are sold in Canada that originate from this facility. No other Canadian marketed product is impacted.

Q10: Question: Can I get a refund for the product that I previously purchased?

A10: Yes we will provide you with a refund for the average retail value or we will send you a replacement value voucher valid on a wide variety of McNeil Consumer Healthcare products. You can choose which reimbursement option you prefer. You can request your reimbursement on line at www.jnjcanada.com or you call our consumer contact center at 1-888-222-6036. Please note that we are experiencing a very high call volume at our contact center at this time and therefore waiting times to speak to an agent may be longer than normal.

Q11: Who can I call if I have additional questions?

A11: Please call our consumer contact center at 1-888-222-6036

Canadian Products impacted:

Description	DIN
Infant's MOTRIN* Suspension Drops Dye-Free 30ml	02238626
Infant's MOTRIN* Suspension Drops Dye-Free 15ml	02238626
Children's MOTRIN* Suspension Dye-Free 120ml	02242365
Children's MOTRIN* Suspension 120ml	02242365
Children's MOTRIN* Suspension Grape 120ml	02242365
Children's MOTRIN* Suspension Grape 30ml	02242365
Children's MOTRIN* Suspension Bubblegum 120ml	02242365
Children's MOTRIN* Suspension Tropical Punch 120ml	02242365
Infant's MOTRIN* Suspension for Fever due to Colds/Flu 30ml	02238626
Children's MOTRIN* Suspension for Fever due to Colds/Flu 120ml	02242365
Children's TYLENOL* Cough & Runny Nose Suspension 100ml	02292122

###